

Shipping Info

We want to make receiving your Spice&Easy blends and products as easy as possible. If our shipping options below do not meet your needs, please contact us and we will do our best to assist. You can reach us on info@spiceandeasyprus.com or +357 99104622 or <https://www.facebook.com/spiceandeasyprus> for assistance.

Collection at The Spice House

Orders can be collected at the Spice House in Peristerona, Paphos, Cyprus. Please allow 2-3 business days for processing. We will notify you when your order is ready.

- Contact us to make an appointment for pick up **Local Shipping (GAP Akis Express)**

On orders under €15.00 we charge a flat rate €3.00 for shipping & handling in Cyprus. Orders over €15.00 ship free.

Our local shipping is through GAP Akis Express. We ship to the nearest GAP Akis Express office based on the delivery address provided on your order. Local shipping terms are:

- Shipping requires a local (Cyprus) mobile phone number to receive an SMS notification
- Please allow 3-5 business days for processing, dispatch and delivery

For assistance on any deliveries please contact us on info@spiceandeasyprus.com or +357 99104622 **International**

Shipping

Spice&Easy ships to most of Europe and the United Kingdom by registered Cyprus Post (with tracking). ***Delivery services may be delayed or interrupted secondary to pandemic restrictions and Brexit changes.*** Our international shipping & handling charges are

- €10.00 up to 500g
- €20.00 over 500g
- Free over €100 order total

Our experience has been orders arrive within 5-7 business days from dispatch. Please allow 2-3 business days for processing. We will notify you when your order is shipped. To minimize the likelihood of your package sustaining delivery problems, please confirm your shipping address and details are correct.

Certain products are not available for international shipping due to customs regulations. Spice&Easy is not responsible for any fees, duties, or taxes imposed by any customs enforcement entity.

Returns and Feedback

If your spices are not amazing, then please let us know. We will do our best to assist with any claims of missing shipments or damaged goods. Pictures are especially helpful so we can learn from our mistakes and assure you are satisfied.